COUNCIL PERFORMANCE INDICATOR DOCUMENTATION

MEMBERSHIP/PROGRAM	
Girl Membership Share	Membership data
Girl Membership Growth	Membership data
Girl Retention	Membership data - 2008 – 2009 data only
Diversity of Girl Membership Share	Membership data
Program Quality	Annual Reports, Council Program Guides, Council Calendar, Description of Multiple Delivery Systems, Lapsed Member Surveys, Member & Non-Member Needs Assessments or Focus Group Summaries, Outcome Studies, Program Evaluation Summaries
ADULT LEADERSHIP	
Board Leadership/Governance Systems	Annual Organizational Review, Board Minutes and Profile, Consultant Reports, Last Council Performance Assessment (CPA), and Strategic Plan
Executive Leadership/Systems/Plans	Diagnostic Results (Organizational Culture Inventory (OCI), Organizational Effectiveness Inventory (OEI),), Core Capacity Assessment tool (CCAT) etc.), Integrated Membership Plans, Management Reports, Summaries of Services, Tactical Plans
Adult Membership Retention	Membership data - 2008 – 2009 data only
Adult Diversity at all Levels	Membership data
Support for Principles, Policies and Standards	Articles of Incorporation, Board Minutes, Bylaws, GSUSA Record of Receipt of Financial Data, Personnel Policies, Volunteer Policies
FINANCES	
Operating Reserves in Months	5-Year Financial analysis*
Operating Deficits	5-Year Financial analysis*
Public Support- Percent of Total Income	5-Year Financial analysis*
Product Sales- Percent of Total Income	5-Year Financial analysis*

^{*}If you are a realigned council, consider only the date from the beginning of the council to the present.