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Board Monitoring Report: 2.1, 2.2, 2.3 June 2014

2.1 Treatment of Girls and Volunteers

I hereby present my monitoring report on Executive Limitations Policy 2.1, "Treatment of Girls and Volunteers" according to the schedule set out. I certify that the information contained in this report is true, and represents compliance with a reasonable interpretation of all aspects of the policy unless specifically stated otherwise.

Signed: _______, CEO Date: June 12, 2014

| Dollow | CEO Intermedation | Compliance will be demonstrated | Enidones of Compliance |
|--------------------------------------|----------------------------------|--|--|
| Policy | CEO Interpretation | Compliance will be demonstrated | Evidence of Compliance |
| | | when | |
| With respect to interactions with | "Cause or allow" = business | A review of at least two departments | There have been no substantiated complaints |
| girls and volunteers or those | acts of omission or commission | identifies no material issues related to | of actions that are unsafe, undignified, or |
| applying to be girls and volunteers, | by anyone in the operating | unsafe, undignified, or unnecessarily | unnecessarily intrusive. |
| the CEO shall not cause or allow | organization. | intrusive practices. | |
| conditions, procedures, or decisions | | | |
| that are unsafe, undignified, or | "Conditions, procedures, or | | |
| unnecessarily intrusive. Further, | decision" = all business | | |
| without limiting the scope of the | functions within the operational | | |
| foregoing by this enumeration, he or | span of control. | | |
| she shall not: | | | |
| | "Unsafe" = dangerous, | | |
| | insecure, unguarded, or | | |
| | unprotected. | | |
| | r | | |
| | "Undignified" = dishonorable, | | |
| | offensive, or inappropriate. | | |
| | oriensive, or mappropriate. | | |
| | "Unnecessarily intrusive" = | | |
| | invasive or uncalled for. | | |
| 1. Use forms that elicit | m. usi e oi siicanca ioi. | A review of standard forms identifies | There have been no complaints of information |
| information for which there is | | no material issues related to the | captured that is not necessary to regular |
| no clear necessity. | | capture of unnecessary information. | business practices. |
| no cicai necessity. | | capture of annecessary information. | ousiness practices. |

| | Policy | CEO Interpretation | Compliance will be demonstrated when | Evidence of Compliance |
|----|--|---------------------------------|---|---|
| 2. | Use methods of collecting, reviewing, transmitting, or storing information that allows improper access to the material gathered. | | There are no substantiated claims by girls, their parents, or volunteers that collection, review, transmission, or storage of information allows improper access. | There have been no substantiated complaints about information that is collected, reviewed, transmitted, or stored to allow improper access. The log of complaints and their disposition is available for verification. |
| 3. | Provide facilities that are not accessible to all or do not provide for appropriate privacy. | | There are no substantiated claims that facilities are not accessible to all or that they do not provide for appropriate privacy. | The council has received no complaints concerning the accessibility or privacy of facilities. |
| 4. | Be unclear about what may be expected and what may not be expected from any service offered by the organization. | "Unclear" = ambiguous or vague. | A review of the descriptions of services offered identifies no concerns. | There have been no complaints concerning the clarity of services offered. |
| 5. | Discourage persons from airing a concern or complaint and being heard. | | There is a policy in place that permits volunteers to report unethical practices to a third party without fear of retribution. | There is a written internal problem solving and conflict resolution process in place for volunteers that is reviewed and updated on an annual basis. A log is kept of all concerns expressed. |
| 6. | Disburse funds without following established internal control procedures. | | After review of internal procedures, the external auditor does not question the prudence, ethics, or lawfulness of disbursement funds. | A review of the 2013 audit will find no question of the prudence, ethics, or lawfulness of disbursement funds. Girl Scouts of Western Ohio received a clean audit in 2014 with no material weaknesses or significant deficiencies noted. |
| 7. | Accept gifts and contributions that have stipulations that are contrary to board's Ends. | | A review of internal files will document no evidence of receipt of gifts or contributions that are contrary to the board's Ends. | The board accepted the 2013 gift list at the January 2014 board meeting and found no evidence that are contrary to the board's ends. |

2.2 Treatment of Paid and Volunteer Staff

I hereby present my monitoring report on Executive Limitations Policy 2.2, "Treatment of Paid and Volunteer Staff" according to the schedule set out. I certify that the information contained in this report is true, and represents compliance with a reasonable interpretation of all aspects of the policy unless specifically stated otherwise.

Signed: _______, CEO Date: June 12, 2014

| Policy | CEO Interpretation | Compliance will be demonstrated | Evidence of Compliance |
|---|--|---|--|
| | | when | |
| With respect to the treatment of paid and volunteer staff, the CEO may not cause or allow conditions that are unfair, undignified, disorganized, or unclear. Further, without limiting the scope of the foregoing by this enumeration, he or she shall not: | "Cause or allow" = business acts of omission or commission by anyone in the operating organization. "Unfair" = any fraudulent, deceptive, or dishonest practice that is prohibited by law or a policy of the council. "Undignified" = dishonorable, offensive, or inappropriate. "Disorganized" = confusing or unsystematic. "Unclear" = ambiguous or vague. | A review of personnel records identifies no material issues related to unfair, undignified, disorganized, or unclear practices. | There have been no substantiated complaints of actions that are unfair, undignified, disorganized, or unclear by volunteer or paid staff. The log of complaints and their disposition is available for verification. |
| 1. Operate without a written handbook that contains personnel rules which: a) clarify rules for staff; b) provide for effective handling of grievances; c) protect against wrongful conditions, such as nepotism and grossly preferential treatment for personal reasons; and d) contain a conflict of interest policy. | | There is a written handbook that contains personnel rules. There is a written grievance procedure for all paid and volunteer staff. A review of paid staff personnel files demonstrates that 100% contain an up-to-date, signed conflict of interest statement. | 100% of paid staff have been provided with a written manual of personnel policies, including a grievance procedure. A review of individual personnel records will show that all files contain an up-to-date, signed conflict of interest statement. |

| | Policy | CEO Interpretation | Compliance will be demonstrated | Evidence of Compliance |
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| 2. | Operate without written job descriptions. | | There are written job descriptions in place for 100% of paid and volunteer staff positions. | 100% of volunteer and paid staff members are provided with a written job description. |
| 3. | Discriminate against any staff member for non-disruptive expressions of dissent. | | There have been no successful lawsuits by paid or volunteer staff for conditions that allow unfair, undignified, disorganized, or unclear practices. | There are no outstanding lawsuits against the organization regarding personnel issues. There is an internal whistleblower policy in place that permits employees to report unethical practices. A review of this policy indicates that there were no substantiated reports in the past year. |
| 4. | Allow staff to be uninformed or unaware of their protections under this policy as interpreted by the CEO. | | A review of the personnel policies manual and orientation schedules will document that staff are informed of their protections under this policy. | 100% of paid staff have received a copy of the council's personnel policies manual. |

2.3 Compensation and Benefits

I hereby present my monitoring report on Executive Limitations Policy 2.3, "Compensation and Benefits" according to the schedule set out. I certify that the information contained in this report is true, and represents compliance with a reasonable interpretation of all aspects of the policy unless specifically stated otherwise.

Date: June 12, 2014

Signed: 4 well

| Policy | CEO Interpretation | Compliance will be demonstrated | Evidence of Compliance |
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| • | • | when | • |
| With respect to employment, compensation, and benefits to employees, consultants, contract workers and volunteers, the CEO shall not cause or allow jeopardy to fiscal integrity or public image. Further, without limiting the scope of the foregoing by this enumeration, he or she shall not: | "Cause or allow" = business acts of omission or commission by anyone in the operating organization. "Jeopardy to fiscal integrity" = any activity that would damage the financial health of the organization. | A review of the council's personnel policies and processes will identify no concerns related to employment, compensation, or benefits. | A review of personnel records will document a paper trail and appropriate adherence to compensation administration processes for all compensation and benefits. |
| | "Jeopardy to public image" = any action that could be reasonably interpreted to be outside the scope of a typical operation of similar size and means, causing harm to the organization's reputation. | | |
| 1. Change his or her own compensation and benefits, except as his or her benefits are consistent with a package for all other employees. | | There have been no changes made to the CEO's compensation and benefits, except those approved by the board of directors as a result of its annual performance review of the CEO. | No changes have been made to the CEO's compensation and benefits, except for those changes approved by the board of directors. There is documentation to support any revisions. |
| 2. Alter at-will employment. | "At-will employment" = a doctrine of American law that defines an employment relationship in which either party can break the relationship with no liability. | A review of personnel files demonstrates that 100% of employment letters state that employees are employed "at-will". | All personnel files contain an employment letter, stating that employees are employed "at-will". |

| | Policy | CEO Interpretation | Compliance will be demonstrated when | Evidence of Compliance |
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| 3. | Establish current compensation and benefits that deviate materially from the geographic or professional market for the skills employed. | | There is a system in place for administering compensation. | A process for salary administration is in place and available for review. A review of the personnel files will identify no material issues related to compensation and benefits administration. |
| 4. | Establish rewards systems other than those based upon established criteria. | | There is no evidence of a rewards system that does not have established criteria. | The council has no rewards system that is not in compliance with its established compensation administration policy. |
| 5. | Create obligations over a longer term than revenues can be safely projected, in no event longer than one year and in all events subject to losses in revenue. | | The external auditor does not question the prudence, ethics, or lawfulness of compensation and benefits administration. | The external auditor issued an unqualified opinion for the past year, with no concerns related to payroll, compensation, or benefits. |