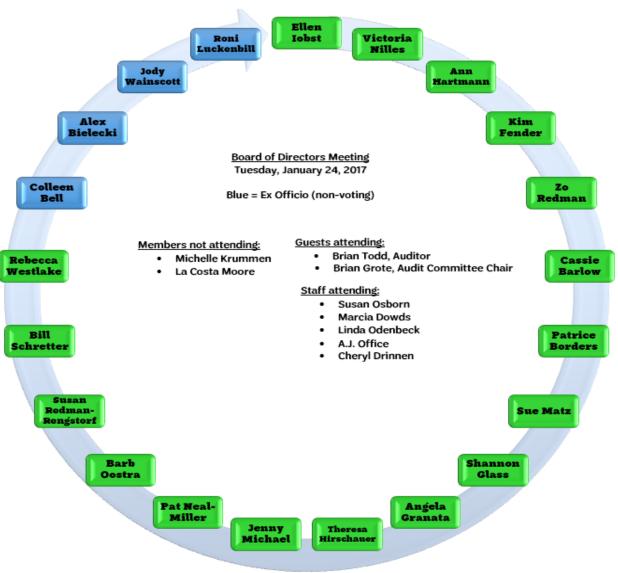


Board of Directors

Tuesday, January 24, 2017 4:30-6:30 pm Conference Call: 1-877-621-0220, code: 475994





Girl Scout Promise

On my honor, I will try: To serve God and my country, To help people at all times, And to live by the Girl Scout Law.



The Girl Scout Law

I will do my best to be honest and fair, friendly and helpful, considerate and caring, courageous and strong, and responsible for what I say and do, and to respect myself and others, respect authority, use resources wisely, make the world a better place, and be a sister to every Girl Scout.

Consent Agenda

Attachments A through C

Board Chair Report

Ellen Iobst, Board Chair

Report of 2016 Audit

Brian Todd, Auditor Clark Schaefer Hackett Attachments D through F

CEO Report

Roni Luckenbill, CEO Attachments G through J





2016 Report on Ends

Rationale for Report Content & Format

A Task Group of Ends Monitoring (2014) provided a process and template for reporting and monitoring that:

- Brings consistency between GSWO outcome data and GSUSA data
- Assists the Board in assessing compliance with our Ends policies

Resource: *Policy Governance Principles* by Jannice Moore

Expectations: Ends Policies

Ends policies define:

- Benefits (outcomes) to be produced
- The beneficiaries (girls)
- The cost of producing them

Global End:

• Girls demonstrate courage, confidence, and character, and make a difference

Board's Assessment

- 1. Has the CEO made a reasonable interpretation of the Board's policy?
- 2. Has the CEO actually demonstrated achievement with the reasonable interpretation of the policy?

Expectations: The Ends

Girls demonstrate courage, confidence, and character, and make a difference.

<u>Girls Discover</u>

A. Girls understand themselves and their values and use their knowledge and skills to explore the world.

Girls Connect

B. Girls care about, inspire, and team with others locally and globally.

<u>Girls Take Action</u>

C. Girls act to make the world a better place.

These Ends will be achieved at a cost that balances time, resources, and results.

Expectations: Ends Policies

ENDS

OUTCOMES

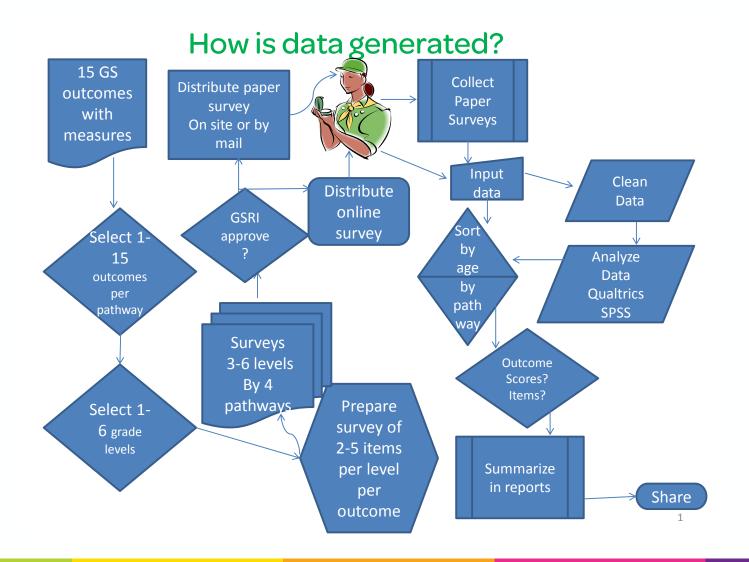
A) Discover: Girls understand themselves and their values and use their knowledge and skills to explore the world.	=	1) Girls Develop Strong Sense of Self	+	2) Girls Develop Positive Values	+	3) Girls Gain Practical Life Skills	+	4) Girls Seek Challenges	+	5) Girls Develop Critical Thinking
B) Connect: Girls care about, inspire, and team with others locally and globally.	=	1) Girls Develop Healthy Relationships	+	2) Girls Promote Cooperation & Team Building	+	3) Girls Resolve Conflicts	+	4) Girls Advance Diversity	+	5) Girls Feel Connected to Their Communities
C) Take Action: Girls act to make the world a better place.	=	1) Girls Identify Community Needs	+	2) Girls are Resourceful Problem-Solvers	+	3) Advocate for Self & Others	+	4) Educate & Inspire Others	+	Girls Feel Empowered to Act

Measures of 15 Outcomes

_

Table 2(A)		(B)	(C)			
Discover: Girls understand themselves and their values and use their knowledge and skills to explore the world.		Connect: Girls care about, inspire, and team with others locally and globally.	Take Action: Girls act to make their world a better place.			
 Develop Strong Sense of Self *confident * feel able to achieve goals * form positive identities* 		1.Develop Healthy Relationships *caring * communicate effectively* protect rights * seek help as needed	1.Identify Community Needs *identify issues & realistic possibilities for action*			
 2. Develop Positive Values * guided by Promise & Law* * committed to justice & service * 		 2. Promote Cooperation & Team Building *value working together * decisions benefit group* shared goals 	2.Are Resourceful Problem- Solvers *set up & implement effective plans* get tools, resources & people to help*			
 3. Gain Practical Life Skills *prepared for positive, healthy & independent future* 		3. Resolve Conflicts *recognize & analyze situations* *develop skills*	3.Advocate for Self & Others *able to speak on own behalf * seeks to act for others behalf*			
4. Seek Challenges *positive about learning * *sets challenging goal * * takes appropriate risks*		4. Advance Diversity *promote inclusion * value diverse backgrounds, viewpoints & life experiences*	4.Educate & Inspire Others *effectively explains ideas to motivate others to act & serve*			
5. Develop Critical Thinking *examine various viewpoints & implication of gender issues*		5. Feel Connected to their Communities *feel part of larger community & *value social networks*	5.Feel Empowered to Act *feels empowered to use leadership skills* feels valued*			

2 to 5 survey items per outcome => Outcome Achievement Score



Interpretation Metrics of Outcomes Benefits

"Achievement" replaces "Compliance"

Outcomes Achievement Score Average replace a benchmark (e.g., 55%)

- 1) Overall Sample/Troop Pathway ≥ previous 2 year average
- 2) Camp Pathway \geq previous 2 year overall average
- 3) Series Pathway \geq previous 2 year overall average

Cost that balances time, resources, and results

- 1) Cost per girl compared to "Top 10" membership councils
- 2) Girls and adults registered/retained among "Top 10" councils

Rationale for Metrics Interpretation

- 1. We will compare outcome data to local outcome data
 - GSWO has year-to-year comparison data since 2008
 - GSUSA has only 2010 baseline comparisons of selected councils
 - GSUSA's revised 5 outcomes (late 2016) will be used by GSWO in 2017
- 2. We will compare numbers of recipients and costs to "Top 10" councils
 - Have comparable business models vs other non-profits
 - 20% (+/-) allows for accounting differences such as depreciation, etc.
- 3. We will measure outcome achievement score 2-year averages ≯ 5% for each End
 - Eliminates reacting to "peaks & valleys" of year-to-date (e.g., 55%)
 - Promotes consistent attention to outcomes over time
 - We will monitor 3-5 year data trends to make adjustments as needed
- 4. We will measure 15 overall outcomes among a random sample of GSWO girls
 - Represents ~68% of members registered in long-term troop pathway
 - Is most statistically sound data base that also allows for replication
- 5. We will report on Brownie, Junior and Cadette grade levels
 - Reflect large % of girls vs only 5% Seniors and Ambassadors
 - Daisies (27%) are limited by reading to other report methods
- 6. We will measure specific sub-outcomes of short-term Camp & Series Pathway
 - Reflect studies on benefits of outdoors and links to academics
 - Aim to deliver as well as on overall (troop) benefits

Achievement Evidence – Outcomes Benefits

Table 3- Overall Achievement					
		Combined Out	comes Achiev	ement Scores per E	nd
Ends Statements	Combined Outcomes	2014 Actual % (n=979)	2015 Actual % (n=875)	2016 Target % (average of 2014 + 2015)	2016 Actual % (n=721)
A). Discover: Girls understand themselves and their values and use their knowledge and skills to explore the world.	 Sense of Self Values Life Skills Challenge-Seeking Critical Thinking 	60%	62%	61%	63%
B). Connect: Girls care about, inspire, and team with others locally and globally.	 Healthy Relations Cooperation/Teambuilding Resolve Conflicts Advance Diversity Feel Connected in Community 	65%	72%	69%	72%
C). Take Action: Girls act to make their world a better place.	 Identify Community Needs Resourceful Problem-solvers Advocate for Self & Others Educate & Inspire others Feel empowered to act 	57%	62%	59%	63%
Combined Ends Total Averages		61%	65%	63%	66%

Achievement Evidence – Outcomes Benefits

Table 4- Grade Level	Achievement	Averages of	5 Outcom	ne Achievemer	nt Scores	per End by Ag	e	
		Browni	es	Juniors	3	Cadettes		
Ends Statements	Combined Outcomes	2016 Target % (average 2014 + 2015)	2016 Actual % (n=259)	2016 Target % (average 2014 + 2015)	2016 Actual % (n=234)	2016 Target % (average 2014 + 2015)	2016 Actual % (n= 228)	
A). Discover: Girls understand themselves and their values and use their knowledge and skills to explore the world.	 Sense of Self Values Life Skills Challenge-Seeking Critical Thinking 	59%	66%	73%	67%*	51%	57%	
B). Connect: Girls care about, inspire, and team with others locally and globally.	 Healthy Relations Cooperation/Team-building Resolve Conflicts Advance Diversity Feel Connected in Community 	59%	61%	77%	80%	70%	74%	
C). Take Action: Girls act to make their world a better place.	 Identify Community Needs Resourceful Problem-solvers Advocate for Self & Others Educate & Inspire others Feel empowered to act 	63%	65%	68%	73%	47%	51%	
Total Ends Averages	By Grade level	60%	64%	73%	73%*	53%	61%	

Achievement Evidence – Outcomes Benefits

Table 5- Short-term Pathw Compared to Over	Targo	ets	Specific Outcome Achievement Scores by Short-term Pathway			
		Representati (Mainly Long-term		Camp	Series	
Ends Statements	Outcomes	2016 Target % (2014 + 2015 overall averages)	2016 Actual % (2 nd quarter) n=721	2016 Actual % (3 rd quarter) n= 1937	2015-16 Actual % (Fall-Summer) n=4933	
A). Discover: Girls understand themselves and their values and use their	Develop Strong Sense of Self	70%	79%	74%	77%	
knowledge and skills to explore the world.	Seek Challenges in the world	58%	58%	55%	52%	
B). Connect: Girls care about, inspire, and team with others locally and globally.	Promote Cooperation & Team-building	65%	64%	53%	60%	
C). Take Action: Girls act to make their world a better place.	Are Resourceful Problem- solvers	62%	67%	51%	55%	
Combined 4 Outcomes Achie	evement Score Averages	64%	66%	58%	61%	

Achievement Evidence – Beneficiaries & Participation

2016 Top 10 Councils Ranked By Girl Membership	MY2016 Overall 9/30/16	Market Share 9/30/16	Renewal Rate 9/30/16	
		Girls 2016		Adults 9/30/16
GSUSA	1,805,247	6.85	59.42%	773,454
1.Nation's Capital	59,326	11.35%	67.01%	27,329
2.San Jacinto Council	58,112	8.42%	56.41%	16,381
3.Greater Chicago & Northwest Indiana	52,526	7.52%	62.21%	20,284
4.Northern California	44,187	6.89%	64.49%	29,044
5.Eastern Missouri	44,066	22.17%	60.02%	15,044
6.Girl Scouts of Western Ohio	41,440	12.23%	59.08%	13,010
7.Greater Atlanta	40,774	7.56%	53.07%	17,502
8.Greater Los Angeles	40,329	4.45%	72.17%	24,265
9.Eastern Pennsylvania	36,163	8.74%	57.72%	14,513
10.Eastern Massachusetts	32,621	11.29%	65.17%	14,862

Achievement Costs

Council	2015 Per Girl Costs By Council							
	Yearly Operating Expenses ÷ Girl Members							
2016 Top 10 Member Councils Ranked By 2015 Cost per Girl	2015 Expenses (per Annual Report) ÷ MY 2015 Girls	2015 Cost per Girl Ranked Low to High						
Nation's Capital	\$15,102,000 ÷ 62,265	\$242						
San Jacinto Council	\$ 16,500,000 ÷ 61,131	\$ 270						
Greater Chicago and Northwest Indiana	\$15,176,795 ÷ 55,440	\$274						
Eastern Missouri	\$ 12,664,250 ÷ 43,313	\$292						
Girl Scouts of Western Ohio	\$12,797,271 ÷ 42,486	\$301						
Greater Atlanta	\$ 15,412,032 ÷ 41,843	\$368						
Northern California	\$ 17,893,444 ÷46,903	\$381						
Eastern Massachusetts	\$13,255,043 ÷ 32,782	\$404						
Greater Los Angeles	\$16,569,019 ÷39,262	\$422						
Eastern Pennsylvania	\$17,168,107 ÷ 37,881	\$453						
Average Cost per Girl 2012 All Councils (> 100)	\$313.08							

Overview & Trends

Tek	le 9: % of Girl Scouts who achieve each outcome	2016 Brownie Fin al Overali			2016 BR Targets	2016 Junior Final Overall			2016 JR Targets	2016 Cadeπe Final Overall			2016 CD Targets	2016 BJC Final Overall			2016 Targets		20 Tare	
				В	rownies		1		Junio				Cadette	Averages	5		Overall		Ove	rall
	Ends Statements & 15 Outcomes Achieved	2016 Final GSWD Brownie Cluster InfoScout (n= 259)	2016 Q1-3 CSWO SERIES BR	20116 GSWO C.AMP BR - no- vol day camp (n= -442)	2014 & 2015 GSWO Hrownie average outcom e achieve score	2016 Final GSWD Junior Random InfoScout (n= 234)	2015 Q4 2016 Q1-3 CSWO SERIES JR (n=1.398)	GSWO CAMP JR-no volday camp	2014 & 2015 GS WO Junior average outcome achieve score	2016 Final GSWD Cadette Random InfoScout (n= 228)	2015 Q4 2016 Q1-3 GSWO	2016 GSTWD	2014 & 2015 GSWO Cadette average	2016 Final B.J.C. CSWO Random InfoScout (n= 721)	2015 Q4 2016 U1-3 B-J-C GSWO SERIES n=4933	2016 B-J-C GSWU CAMP - no vol day camp n=1937	2014 + 2015 GSWO BJC Overall Average Outcome Achieve Score		2015 4 G8W0 Ove Aver Outo Achi Sco) BJC rall rage omc leve
	A Girls understand themselves & their values and use their in owiedge and skills to explore the world.														_					
	(seperave)	66%			59%	67%			7:3%	57%			51%	63%			61%			
"	1.Develop Strong Gense of Self	68%	77%	71%	61%	97%	92%	95%	96%	72%	62%	.55%	.5496	79%	77%	74%	70%		76%	
DIS COMER	2.Develop Positive Values	58%			57%	93%			88%	92%			85%	81%			76%		\$1%	
횖	3.Gain Practical Life Skills (health yilving)	/ 1%			66%	/19%			65%	12%			1996	44%	•		50%			
	4. Seek Challenges in the World	77%	76%	73%		38%	3.5%	12%	52%	59%	46%	.51%	5296	58%	52%	55%	58%	micstarget	57%	
	6.Develop Critical Thinking	54%			40%	59%			66%	50%			48%	54%			51%	weak		
	8. Girls care about, inspire & team with others locally & globally.														-					
	(average a	61%			59%	80%			77%	74%			70%	72%			69%			
_	 Device HealthyRelationships 	76%			76%	48%			44%	77%			73%	67%			64%		68%	
.	7. Promote Cooperation & TeamBuilding	44%	66%	48%		75%	63%	58%		73%	52%	.53%	71%	64%	60%	53%	65%			
δI	8. Can Reacive Conflicts	72%			69%	94%			94%	63%			58%	76%	•		73%			
۰	8. Advance Diversityin is Multi-cultural Vibrid	62%			62%	91%			82%	88%			78%	80%	•		71%			
	10. Feel Connected to their Communities, Locally & Globally	51%			4.4%	90%			87%	69%			71%	70%			67%			
	C. Girls sot to make the world a better place.																			
	[averages]	65%			63%	73%			68%	51%			47%	63%			59%	passtarget	623	
	11. Can Identify Community Need s	57%			56%	61%			60%	30%			27%	49%	•		47%			
MKEACTION	12. Are Resourceful Problem-solvers	64%	68%	68%	62%	70%	53%	42%	64%	67%	43%	43%	60%	67%	.55%	51%	62%	compare to camp & series	47%	65%
TAKE	13. Advocate for themaeives & othere, Locally & Globally	59%			61%6	73%			72%	39%			45%	57%			59%			
	14. Educate & inspire otherato act	60%			62%	76%			69%	59%			48%	65%	•		59%			
	 Feel Empowered to make a difference 	83%			76%	86%			7.9%	58%			56%	76%		Ļ	70%			
	YearlyAverage-15 Outcomets Two-year Average (preceding 2 years)-15 Outcome	64%			60%	73%			7.3%	61%			.5696	66%			6.3%	passtarget		6586
			-																	
	YearlyAverages Outcomes 1,4,7,12		72%	65%	60%		61%	50%	7.3%		51%	.51%	.50%		61%	58%	64%	misstarget		66%



Preparing GIRLS to THRIVE in Western Ohio & Southeast Indiana

Program Effectiveness

We prepare girls to thrive with 21st century skills, knowledge and character needed as courageous decisionmakers, confident problem-solvers and creative thinkers who persist against challenges. With hands-on, smallgroup and outdoor activities, we support girls' social-emotional development in ways found to promote academic success and motivation.¹ Our girl-led approach offers self-directed learning essential to building entrepreneurial skills believed by educators to support engaged learning.⁴

In 2016, Girl Scouts Voices Count found that top drivers of girl satisfaction and recommendations include being excited by activities, feelings of belonging, and feeling Girl Scouts is a good use of time."

This report highlights Girl Scouts of Western Ohio's 2016 program results." Locally and nationally, Girl Scouts address girls' needs and promote girls' success across broad interests that include the program areas below.



ENTREPRENEURSHIP: 91% of surveyed GSWO girl members (n=1,421) sold cookies in 2016. How does Girl Scouting help? As the world's largest girl-led business, the Girl Scout cookie program helps girls gain goal-setting, money-management, decision-making, business ethics and people skills.



OUTDOORS: 87% of surveyed GSWO girl members who do outdoor activities (n=1,222) say they are "a lot of fun." How does Girl Scouting help? Girls with more frequent and lengthy outdoor experiences are more likely to seek challenges and be better at solving problems."



TAKE ACTION / Community Service: 72% of surveyed GSWO girl members who promote Girl Scouts (n=741) agree a lot that "In Girl Scouts I feel like I can make a difference." How does Girl Scouting help? Community service that includes reflection activities and social-emotional skills (problem-solving and relationship building) is more apt to impact personally and academically."



STEM: 68% of surveyed GSWO girl members who do STEM activities (n=881) say they are "a lot of fun." Research shows that girls interested in STEM like to solve problems and persist against obstacles. How does Girl Scouting help? Skills gained in Girl Scouting, such as problem-solving and willingness to seek and take on challenges, support academic achievement and engagement.⁴⁶



HEALTHY LIFE SKILLS: 77% of surveyed GSWO girl members (n=1,378) agree a lot that "In Girl Scouts I feel I belong." 66% of surveyed GSWO girl members (n=1,359) agreed a lot that "In Girl Scouting girls work together to solve problems." How does Girl Scouting help." 72% of Girl Scouts on average," care about, inspire, and team with others. Girl Scout JOURNEY® activities help girls develop self-confidence, healthy living practices and relationship skills. Middle school girls gain healthy relationships to prevent bullying in Be A Friend First© (BFF)."

Conclusions About Ends

Evidence indicates achievement... Overall achievement of the Global ENDS Ends A, B, C – random sample of Girl Scouts Grade Level Achievement Costs – align with "Top 10" Councils Partial achievement of outcomes subsets Exceptions: Series & Camp Improvements} Problem-solving, Challenge-seeking & Teaming

Bring Focus to 5 Outcomes in 2017

Motion

That the board accepts the monitoring report for Policy 1.0, Global End, as reasonable interpretation and in compliance.



Fund Development Task Group

Theresa Hirschauer, Chair Attachment K

Governance Task Group

Victoria Nilles, Chair Attachments L & M

Outdoor Experience & Property Task Group

Sue Matz, Chair



GSWO Property Update

January 2017

Property Update Agenda



Review November Agreements

Administrative Service Centers – Plan, Status & Timeline

Camp Plan – Status & Next Steps

Outdoor Experience Task Group Role



Outdoor Experience Task Group November 2016 Board Motions

The board supports:

- 1. The recommendations for the multi-year camp plan and the administrative facility plan.
- 2. Taking action to market and prepare to sell the empty lot in Lima and the Toledo office.
- 3. Investigate the purchase or lease of a new Toledo office, using the funds from the sale of the current Toledo office.
- 4. The board authorizes \$1.7 M for the administrative facility renovations, using the proceeds from the Lake Pointe property, the Lima empty lot and the asset replacement fund.

ADMINISTRATIVE SERVICE CENTERS



Plan and Timeline

Renovate to Better Use Buildings for Volunteers, Staff and Girls



ADMINISTRATIVE SERVICE CENTERS

Facility	Develop Project Specifications	Project Bids Solicited	Construction Starts	Construction Complete	
Lima Service Center	January	February	April	August	
Woodhaven					
Duffy Lodge	January	February	March	May	
Sweetbriar Lodge	January	February	April/May	August	
Program Barn Conversion	January	February	March/April	June	
Dayton					
Indoor access to treehouse and lower level	Mid Feb	Mid March	Mid April	Mid/Late June	
Parking / Exterior	Mid Feb	Mid March	June	August	
Staff Area	Mid Feb	Mid March	Mid May/June	August	
Cincinnati					
North East side/ Warehouse	Mid March	Mid April	Mid May	August/early Sept.	
Lobby / Admin area	Mid March	Mid April	June	August/early Sept.	

ADMINISTRATIVE SERVICE CENTERS Lake Pointe Property Sale

Board Motion – September 2016

That the board authorize Roni Luckenbill, CEO, to sign a six month agreement to work with a realtor to market and sell the Lake Pointe property at a cost that is no less than 5% over the appraised value with a minimum of \$600,000.

Board Motion – September 2016

That the board gives Roni Luckenbill, CEO, the authority to negotiate an offer of not less than \$750,000.

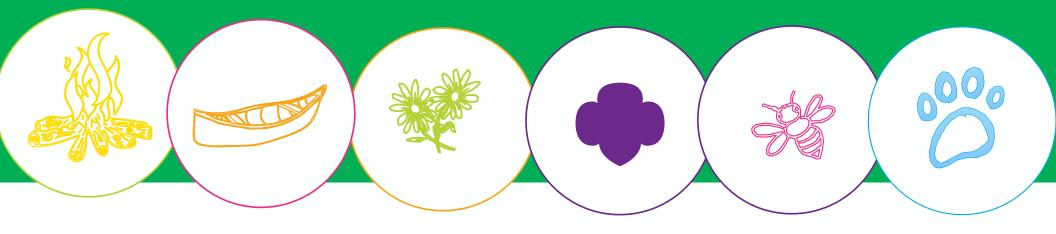
<u>Lake Pointe</u> <u>Property Update</u>

Signed agreement with CBRE to market Lake Pointe property for \$950,000

ADMINISTRATIVE SERVICE CENTERS Purchase / Sale

Facility	Projected Initiation Date	Status			
Lake Pointe Property	Now	Signed agreement w/ CBRE Realtor (\$950K)			
Lima – Empty Lot	Now	Preparation to list w/ "For Sale By Owner" Company <i>(for flat fee)</i>			
Toledo Office					
Develop Specifications for New Facility	June /July				
Put Existing Facility on Market	September				

Camp Improvement Plan



CampCampCampCampCampWoodhaven WhipPoorWill StonybrookButterworthLibbeyRolling Hills

Camp Planning Process

Camp property recommendations based on:

board criteria	usage statistics
program surveys	property condition
maintenance needs	safety considerations

Process

- Initial feedback received from a diverse group of volunteers / "campers"
- Proposed multi-year timeline established
- Task group is in preliminary stages of budget development and evaluation of project importance versus cost



Camp Plan Implement Best Practices

- **Provide Shower Houses** and **"Flushies" –** standardized materials and layout; increased privacy
- Kitchen Unit new style: metal roof with metal siding
- Tent Unit Structure reduce total number and use new style with interconnected boardwalk
- Large, Multi-function Program Shelter to be added at WhipPoorWill, Stonybrook and Butterworth

Camp Plan - Three Phases



17- 18 Camp Plan Projects - Status

Facility	Time Frame	Special Funding/ Purpose
Woodhaven		
High Ropes Renovation	Complete	Myeerah Sale
Playground	Complete	Honor Christie West's Daughter
Butterworth		
Beehive Renovation	Complete	Capital – Set "best practices" for future lodge renovation
Program Shelter	2017 /2018	Camp Plan - Set "best practices" for future program shelters
WhipPoorWill		
New Bath House / Flushies & renovated Pool House	March – June	Camp Plan
Dining Hall Renovate	2017 /2018	Storm Shelter & camp staff offices
High Ropes Renovation	June 2017	Program Demand
Towhee Lodge Renovation	2017 /2018	Improve Usability
Stonybrook		
Director's Cabin	June 2017	Tornado Damage + expansion
Libbey		
Dining Hall Floor	June 2017	Grant Funded: Engineering Study – for Floor Replacement



Camp Plan - Next Steps

Outdoor Experience Task Group will :

- Review usage
- Solicit volunteer/girl feedback
- Prioritize camp plan recommendations based on data and board principles
- Review camp project plans and timeline
- Monitor implementation
- Keep board informed

Questions?



CEO Performance Review

Ellen Iobst, Board Chair Attachments N & O

Board Policies:

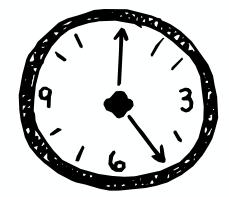
- 4.4 Monitoring CEO Performance
- 4.5 CEO Compensation and Benefits

Timeline:

January 25 – Meeting with CEO

February – Committee meets

March 28 – Board Meeting/Executive Session

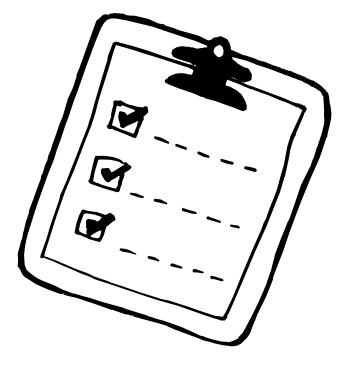


Policy 4.4:

Systematic and rigorous monitoring of CEO performance based solely against the only expected CEO job outputs: organizational accomplishment of board policies on Ends and organizational operation within the boundaries established in board policies on Executive Limitations.

Policy Monitoring:

Internal reports
 External reports
 Direct board inspection



Policy 4.5

The board shall negotiate a written employment understanding with the CEO that will stipulate compensation and benefits for the CEO.

Compensation Surveys:

- 1. United Way and Leadership Council
- 2. Barnes Dennig
- 3. Employers Resource Association
- 4. Largest Girl Scout Councils
- 5. GuideStar

How Did We Work?

Shannon Glass, Board Monitor

Items for Next Agenda

Ellen Iobst, Board Chair

Adjournment

